



Safeguarding Children

1.6 Uncollected Child

Policy statement

In the event that a child is not collected by an authorised adult at the end of a session/day, we put into practice agreed procedures. These ensure the child is cared for safely by an experienced and qualified practitioner who is known to the child. We will ensure that the child receives a high standard of care in order to cause as little distress as possible.

We inform parents/carers of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

Procedures

- Parents of children starting at the pre-school are asked to provide the following specific information which is recorded on our Admission form and/or Record Card:
 - Home address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative.
 - Place of work telephone number and helpful contact information (if applicable).
 - Mobile telephone number (if applicable).
 - Names and contact telephone numbers of people to contact in an emergency.
 - will endeavour to get more than two emergency contacts where possible
 - Who has parental responsibility for the child.
 - Information about any person who does not have legal access to the child.
- On occasions when parents are aware that they will not be at home or in their usual place of work, they should inform us of how they can be contacted.

- On occasions when parents or the persons normally authorised to collect the child are not able to collect the child, they should provide us with details of the person who will be collecting their child. We agree with parents how to verify the identity of the person who is to collect their child by using a password system.
- Parents are informed that if they are not able to collect the child as planned, they must advise us of who will be collecting and set up a password if required.
- We inform parents that in the event their children are not collected from pre-school by an authorised adult after the session finishes, the following procedure will be implemented.
 - The child's file is checked for any information about changes to the normal collection routines.
 - If no information is available, parents/carers are contacted at home, at work or by mobile.
 - If this is unsuccessful, we work through the 'Emergency Contact' list on the child's Admission Form and ask them to arrange collection.
 - The child does not leave the premises with anyone other than those named on the Emergency Contact List or a person nominated by a parent using our password system.
 - If no-one collects the child after one hour and there is no-one who can be contacted to collect the child we contact our local authority children's social services care team:
0345 155 1071
Or 0345 6000 388 for out of hours
- The child stays at pre-school in the care of two members of staff (one being senior) until the child is safely collected either by the parent/carer or by a social care worker.
- Social Care will aim to find the parent or relative. If they are unable to do so, the child will become looked after by the local authority.
- Under no circumstances do staff go to look for the parent, nor do they take the child home with them.
- A full written report of the incident is recorded in our Incident file and Child Protection Folder.
- Depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff in line with our hourly rate of £7.21 per hour being the minimum charge.

- Ofsted *will* be informed if social services are involved and *may* be informed at our discretion.

0300 123 1231

(telephone number)

- Our local Early Years Childcare Advisor may also be informed.

Neil Copland – tel 01392 386558

(name and telephone number)

This policy has been developed in accordance with the principles established by the Children Act 1989; and in line with the following:

- [EYFS statutory framework for group and school based providers \(applies from 4 January 2024\)](#)
- [Working Together to Safeguard Children](#)
- [What to do if you are worried a Child is being Abused](#)
- [Keeping Children Safe in Education](#)
- [The Prevent Duty 2015 advice for childcare settings](#)
- [Information Sharing; Advice for practitioners providing safeguarding services to children, young people, parents and carers](#)
- [Safeguarding children and protecting professionals in early years settings: online safety considerations - GOV.UK \(www.gov.uk\)](#)

This policy was adopted at a meeting of	Cullompton Pre-School	name of setting
Held on	<u>23rd June 2010</u>	(date)
Date to be reviewed	<u>23rd June 2011</u>	(date)
Signed on behalf of the management committee		
Name of signatory	<u>Michelle Ratcliff</u>	
Role of signatory (e.g. chair/owner)	<u>Chairperson</u>	

This policy has an annual review period and, as such, will be reviewed and signed off at a management committee meeting of Cullompton Pre-School each year, as shown below.

Previously reviewed on:-	16 th June 2011	by	E Jones Chairperson
Previously reviewed on:-	15 th November 2012	by	M Hall Chairperson
Previously reviewed on:-	17 th November 2014	by	C Williams

			Chairperson
Previously reviewed on:-	13 th November 2017	by	O Jones Chairperson
Previously reviewed on:-	10 th October 2022	By	H Tilley Chairperson

This policy will now be reviewed annually.

Reviewed by Staff on:	13 th October 2025
Reviewed by Committee on:	20 th October 2025
Date of next review:	October 2026
Signed on behalf of the Management Committee:	Jess Powell
Name of Signatory (printed):	Jess Powell
Role of Signatory (e.g. Chairperson)	Treasurer